

FOR OUR PROVIDERS...

New Phase Navigation shares the same goal as you in ensuring compassionate and person-centered care for your patients.

Our CASE MANAGEMENT, COUNSELING, AND HELP AT HOME

can support your patients no matter what level of care they are in. Here are ways we can support your work as a healthcare provider



New Phase Navigation

Case Management. Counseling. Companionship.

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PCP

- Reinforce and coordinate elements of recommended care plan
- Fulfill referrals to specialty providers (eg. cardiology, ophtamology)
- Follow up on procurement of Durable Medical Equipment

Home Health

- Work with clients who are medically complex to initiate process to access higher level of care or connecting to community resources
- Assist in finding home care agency to pair with home health

Group Homes, ALFs

- Advocacy for residents to address billing and care issues at facility
- Assistance in care coordination, including managing appointments
- Visit ALFs and group homes to assist for additional companionship

Nursing Facilities

- Assistance with discharge planning and follow-up care for rehab patients
- Petitioning for protective proceedings for individuals without a decision-maker
- Connect residents with community resources to enhance quality of life

Hospitals/ Inpatient Psych

- Coordinate with inpatient case management to support client in maintaining plan of care or achieving multi-step discharge plan
- Assist with finding appropriate IOP, PHP, RTC, etc...