

Join Our Team as a Navigation Team Case Manager!

Role: Navigation Team - Case Manager

Company: New Phase Navigation

Phone: 720-734-8946

Location: Denver, CO / Remote

Hours: 4-8hrs/week, Flexible schedule, including weekends (not required)

Pay: \$26.78/hr / Independent Contractor

Overview

New Phase Navigation is seeking motivated and compassionate individuals interested in case management in a volunteer / internship position. Build your resume and gain experience as part of our new team!

This is a great opportunity to gain experience in skills you can use in various careers. As we grow, we're not just expanding our care network; we're creating opportunities for individuals to explore diverse interests and passions whether it be in nursing, social work, public health or other fields.

About New Phase Navigation:

New Phase Navigation is a care navigation company dedicated to providing comprehensive multi-systemic care for adults undergoing health transitions. We have created a model that allows for personalized care to reach our clients —every individual is carefully matched with a dedicated case manager, counselor, and caregiver. This unique navigation team is tailored to meet the diverse needs of our clients, regardless of their care setting. We specialize in assisting adults in transitioning to different levels of care, managing complex care coordination, and ensuring they can access the services they need to thrive in their current phase of life while feeling well-prepared for the next.

Description of Role

At New Phase Navigation, we believe that mind, care, and community have an equal part in building partnerships with our clients and community. **The Case Manager** is part of a dynamic team at New Phase Navigation and plays a pivotal role in ensuring the seamless coordination of care for individuals facing health transitions. This role

requires a blend of leadership, problem-solving, and organizational skills. The Case Manager oversees the integration of psychosocial assessments of counselors and caregivers, shaping a comprehensive plan of care that empowers individuals and families as they continue on their health journeys.

Job Description and Responsibilities:

- Conduct thorough initial assessments to gather essential psychosocial information. Create goals with client based off current and anticipated needs through measurable action items to be reviewed on a 30-60-90 day basis
- Collaborate with counselors and caregivers to integrate their assessments into a holistic view of the client's needs
- Assist clients with navigating health care system by scheduling appointments, arranging transportation, coordinating treatment plans to avoid contraindicated or duplicated services
- Assure that clients have adequate supply of their medications and assist with obtaining them through insurance-covered and cost-effective methods
- Coordinate transitions of care through referrals to Assisted Living Facilities, Skilled Nursing Facilities, In-Home Caregiver services, group homes, etc...and ensure a seamless transition to higher levels of care
- Participate in the process for protective proceedings (guardianship and conservatorship) when necessary to assist with medical decision-making
- Assist clients with applying for and obtaining state and federal medical coverage such as Medicaid, LTC Medicaid, Medicare, AND, SSI/SSDI, etc...
- Complete regular check-ins with clients to continually re-evaluate established care plan and needs
- Document encounters and case updates in a timely manner

Why Join Us?

This role is an opportunity to be part of something new and impactful. At New Phase Navigation, our commitment to creating healthcare solutions is deeply rooted in the belief that community connection is not just a value; it is the very foundation of who we are. We aim to strengthen the future of healthcare support by not only actively engaging

our clients with our navigation team, but by connecting with the community at large to harness the wealth of resources our community offers. You'll explore and gain applicable knowledge of healthcare systems, legal processes, and community resources while forming meaningful relationships with other champions of change.

You'll also receive:

- Flexible schedule tailored to your availability and preferences
- Ability to work from home via telehealth; we encourage the use of technology for care coordination for our clients
- Free individual and group clinical supervision for MSW, LSW and, LCSW candidates seeking hours for licensure
- Opportunities for CEU credits through speakers, community events, and tours

Qualifications and Attributes

- Strong organizational skills to coordinate and manage comprehensive care plans for clients.
- Ability to collaborate effectively with the counterparts of the navigation team, fostering a collaborative and supportive environment
- Capability to advocate for clients' rights and preferences within the healthcare system
- Capacity to make sound judgments and decisions in complex situations
- Comfortable with engaging with clients both virtually and in-person.
- Ability to problem solve and be self-motivated

Qualifications:

- Reliable transportation and willingness to travel to client's homes on occasion
- Bilingual preferred
- Bachelor's degree preferred, but not required in: Social Work, Counseling, Psychology, Human Development, Public Health
- Licensing preferred, but not required: LCSW, LSW, MSW, LPC, LAC, CAC
- Students welcome to apply; internships are available

How to Apply:

Send your resume to hello@newphasenavigation.com. Be part of our pioneering team, creating a new phase of support in healthcare!